

# **TERMS and CONDITIONS**

Thank you for your recent interest in booking the Adiamus String Quartet. We ask you to read all of the information detailed below so you know what to expect from us, and what we require from you before paying your deposit.

### **HOW TO BOOK**

#### **DEPOSIT:**

We require a 20% non-refundable deposit. Payment confirms your acceptance of these Terms and Conditions. BALANCE: Due at least two weeks before the performance.

PAYABLE TO: Adiamus Strings BSB: 013 711 Acc: 669 128 348

Reference: Your name and the DDMMYYYY of your event

Please email us a receipt for our records

- Upon contacting us regarding a booking we reserve your date for 14 calendar days as a courtesy. After this period the date is released if the deposit has not been received.
- A non-refundable 20% deposit secures your event date in the Adiamus String Quartet performance diary.
- No further fees apply for a date change, pending Adiamus' availability, otherwise the deposit is forfeited.
- Cancellations up to 28 days prior to the performance date incur a 100% forfeiture of the deposit paid.
- Cancellations in the 28 days prior to the event incur a 100% cancellation fee.
- Personal bookings Full payment is due any time up to fourteen (14) days before your event.
- Corporate/Business bookings Invoices for deposit and performance payments will be prepared.
- All payments are non-refundable.
- In the unlikely event of a default by the Adiamus String Quartet due to unforseen circumstances, you will receive a full refund of any monies paid to Adiamus for your booking up to that point.

### **BREAKDOWN OF YOUR QUOTE**

- Your quote will remain valid for 21 days from the date listed. Please contact Adiamus for an updated quote
  outside this time frame.
- By paying your deposit (or entire amount), you confirm you have read, understood and accepted the Terms and Conditions within this document.
- We provide quotes on a bespoke basis dependent on your venue location, travel time & performance time to ensure a fair market and fair price for all clients & musicians.
- Cumulative charges may apply if payment conditions are not adhered to.

# **REQUIREMENTS ON THE DAY**

- A contact person on the day of your event (if not yourself); ie. Best Man, Event Coordinator, Emcee, etc.
- Four armless, standard-sized dining style chairs.
- Approximately 4 square metres of solid and even space to perform.
- Refreshments if the performance time is greater than 3 hours.

#### **WEATHER CONDITIONS**

- Dry conditions are essential and non-negotiable. Outdoor events should have a shelter plan for extreme weather.
- We cannot perform in wet/windy weather or strong direct sunlight, nor can we perform directly on sand at the beach as these conditions void our instrument insurance.
- The String Quartet will cease playing if weather conditions are deemed unsafe for our members with regard to their personal safety or for the protection of their instruments.

## **OTHER DETAILS**

- The Adiamus String Ensemble members always wear smart concert blacks.
- Adiamus String Quartet's booking time is 3 hours over a 3.5 hour period for all events, unless otherwise agreed.
- As a courtesy, Adiamus String Quartet members will arrive approximately 30 minutes prior to the start of the performance to set up their equipment.
- We will contact you in the weeks leading up to your event to finalise timings and song choices.
- The Adiamus String Quartet has a pool of professional musicians which we draw upon in absence of regular players.
- Adiamus are an acoustic ensemble. If you require amplification, charges will apply.

### REPERTOIRE SELECTION

- Our extensive repertoire list is available at www.adiamusstringquartet.com/repertoire
- For wedding bookings, please make a choice of one song for the bride's entrance (Processional), two pieces for the signing of the registry, and one for the exit as a married couple (Recessional).
- Special requests of songs or pieces not in our repertoire must be paid for by the client when the balance is due. We can only perform music which is already arranged for the String Ensemble chosen.
- Not all music is suitable for a String Quartet/Trio/Duo to perform. We are happy to advise on this.

### **INDEMNIFICATION**

- The company, musician or musicians shall not be liable to the client(s) for the death or injury to the customer or loss or damage to the customer's property unless due to the negligence or other failure of the ensemble members to perform their obligations under this agreement or under general law.
- If the Musicians are exposed to (i) unsafe working conditions, or (ii) illegal acts at the event, the Musicians reserve the right to leave the event. In such cases, the Musicians shall not be obligated to refund any fees paid by the client.

